



**OFFICER REPORT TO LOCAL COMMITTEE
(ELMBRIDGE)**

**ANNEX C to Item 21
2010 ANNUAL PARKING REVIEW –
WOLSEY ROAD & PALACE ROAD CONSULTATION**

21 JUNE 2010

1 INTRODUCTION AND BACKGROUND

- 1.1 This Annex should be read in conjunction with the main report and outlines the results of the community engagement exercise undertaken in Wolsey Road and Palace Road, East Molesey.
- 1.2 The Local Committee on 1 March 2010 asked the county's Parking Team to undertake a consultation over the proposals to introduce a one-hour waiting restriction between 3pm and 4pm from Monday to Friday.

2 CONSULTATION

- 2.1 We arranged for a letter to be delivered to all the addresses in Wolsey and Palace Roads, as well as putting up street notices along both roads. There was also a page on the county council's website with an on-line survey. We have been told that the letters were not delivered to all the addresses, particularly where there are multiple dwellings in one building. However it is evident that they were delivered to most of the addresses; and that they, along with the street notices and word of mouth ensured that a large enough number of people in these roads were aware of the consultation to make it valid.
- 2.2 There was also a slight glitch with the online survey, which meant that people who completed the survey received an error message upon completion, which suggested that it had not completed successfully. However to the best of our knowledge all the online surveys were received.
- 2.2 The consultation period opened on 7 May 2010 and closed on 24 May 2010. A number of people responded in more than once. Some sent an email or letter having already completed the online survey (thinking the survey response had not been received); some completed the online survey more than once. There was also some local lobbying, which led to some people sending amended responses, or reiterating a previous response.
- 2.3 Having sorted through and analysed all the responses, including sifting out any duplicates (as a rule, we ignored all but the latest response where we had received more than one from the same person) we can report that we received 162 separate responses.
- 2.4 Of these 162, 20 were in favour of the proposal and 142 were against it.
- 2.5 Out of the 20 in favour, 16 supported it outright, and the other 4 supported it but qualified their support with suggestions of amended or additional restrictions.

- 2.6 Out of the 142 against the proposal, 73 rejected it outright – 31 from Palace Road, 24 from Wolsey Road, 7 from other roads in East Molesey, 3 from West Molesey, 2 from Thames Ditton and 5 from outside Elmbridge.
- 2.7 The other 69 people that rejected the proposal put forward an alternative suggestion. 15 of them were from Palace Road, 11 of whom wanted a resident permit scheme instead, 2 wanted the restriction to operate at different times, 1 wanted more access protection markings (H bars) and 1 wanted parking on alternate sides of the road.
- 2.8 There was one response from a resident of River Bank, rejecting the proposal but suggesting a restriction at different times.
- 2.9 The remaining 53 people who rejected the proposal but put forward an alternative proposal were from Wolsey Road. Of these, 2 people just suggested putting double yellow lines in front of driveways, 1 just suggested lengthening the H bars in the road, 1 just suggested a morning restriction instead, and 1 could not understand why we were only proposing a one hour restriction. The other 48 sent in a standard letter, which called for the following to be considered instead:
- Parking restrictions in Wolsey Road on Monday to Friday from 8am to 10am*
 - A certain amount of resident's bays for which permits could be bought
 - The extension of the double yellow lines at the Bridge Road end of Wolsey Road
 - Double yellow lines at the Church Road end of Wolsey Road
 - That Wolsey Road and Palace Road could be considered separately.

(* - two of the letters had been amended to suggest slightly different times of operation).

This standard letter came from the same source as the petition that was presented to this committee in March 2009 calling for the introduction of a CPZ in Wolsey and Palace Roads, as evidenced by the fact that the standard letters were delivered *en masse* with a copy of part of that petition signed by 41 businesses in Bridge Road and Hampton Court Parade.

3 OFFICER COMMENTS AND RECOMMENDATIONS

- 3.1 It is clear from the results of the consultation that there is very little support for the proposed one hour waiting restriction from 3pm to 4pm on Monday to Friday. It is also clear that there is quite strong opposition to any form of parking restriction, with a number of respondents saying they felt any such restrictions would not be in keeping with the character of the

roads, although there does seem to be more support for restrictions in Wolsey Road than Palace Road.

- 3.2 There are a number of residents in both roads without access to off street parking who rely on being able to park on street.
- 3.3 The standard letter from Wolsey Road residents called for an extension of the yellow lines at the Bridge Road end of Wolsey Road, which was also suggested by several others who had sent in individual responses. It also called for double yellow lines on the junction at the Church Road end, which were included in the original proposal.
- 3.4 The large majority of the houses in these two roads have off street parking space for at least two, and often more, vehicles. A residents' permit parking scheme should encourage the use of off street parking space over on street space and under the county council's current policy, in a permit scheme area, households with off street parking space for two or more vehicles are not eligible for on street permits. Clearly this means that most of the households in these roads would not be eligible for any permits if a scheme were to be introduced.
- 3.5 As there is by no means wholesale support for any parking restrictions, and as much of the support that there is has been qualified by a suggestion of including parking permits, which would not be appropriate in the circumstances, **it is recommended that no new restrictions are introduced at this time, other than to put double yellow lines at the junction of Wolsey Road and Church Road, as shown on the plan of the original proposal, and to extend the double yellow lines at the Bridge Road end of Wolsey Road by 10 metres on both sides of the road.**